**CHAPTER 2**

**Proposed System**

This system is a bunch of benefits from various point of views. As this online system of "Shravan Dairy" enables the end users to register to the system online, surf through the product list of their choice from the menu list, and order products online.

Payment can be made through COD and home delivery depending upon the customer’s choice and convenience. The selection of product made by the customers will be available online to the owner of dairy or to the person handling the system in shop.

As soon as the owner receives the product order later person the delivery persons is assigned with the address of customer.

Multiple products can be ordered online at a time and it will be added to the cart. The system will be taking orders only when shop is open.The system will be more secure as each time when the users tries to login he should provide credentials to the system. The system will maintain the information of customers and about their orders in database

With this system the work load of the dairy owner and the customer is reduced or in some situations the work is abolished.

One of the various benefits of this is system from customer point of view is that the customer saves his/her time and can get fresh products.

As the bill is generated online customer as well as owner will be known of bill within few seconds of selection of product and both can view their order list.

This system is more flexible for customer as well owner as it is user-friendly, time consuming and helpful.

**User Requirement**

\* The products are of two company's "Pratik Company" and "Shravan Dairy's" own products that must be separated on product page.

\* Orders will be taken when the shop is open only.

\* The order will be confirmed only when the owner accepts the request.

\* Delivery person will be assigned only when the person is available.

\* The delivery of milk will be only in morning times.

\* Milk order will be accepted before the day it is delivered.

\* Some products will have extra rate, charges accordingly will be displayed.